### The Competence Brokering Initiative: Linking SME needs to research opportunities

Alf Slinning Competence Broker BUC



## Competence brokering – experiences from Hordaland, Norway

- 1. Framework
- 2. Brief description of the instrument
- 3. Impact/results of the instrument
- 4. Success Factors
- 5. Bottlenecks/ Need for improvement



### **Hordaland**

- Population: 478.000
- City of Bergen: 257.000
- Workforce: ab. 245.000 (74% of popl.15-74 yr)
- Growth in workforce 2004 2008: 2,7 % pr. year
- Unemployment rate: 2,8 % (Febr. 2010)
- GDP: € 18 625 M
- R&D expenditures of industry: *NOK* 1 525M (~ € 191M)
- Main industrial sectors:
- Mechanical manufacturing, metallurgical, petrochemical, shipbuilding, off-shore related and supply, aquaculture, fisheries, building and construction, energy



REBHS I DC

#### Actual situation in Hordaland within business and industry, 2010











#### Hordaland

- Number of SME in region: 39.479 (tot. in Norway: 460.000)
- SME structure:
  - 8% less than 5 employees
  - 89% less than 10 employees
  - 98% less than 50 employees
- Number of students: 31.200 (ab. 15% of total o Norway)
- · Level of education:
  - General / Basic school: 34,1% (Norway: 32,4%)
     Higher Education: 47,7% (42,4%)
     University: 18,1% (24,8%





### Research and Education

University of Bergen,

The Norwegian School of Economic and Business Administration

Bergen University College

Regional University Colleges University College of Art,

College of Teacher Education R&D on Human Rights

The High Tech. Center, Under Water Technology

Climate Research Chr.Michelsen Research AS

3 regional Centres of Excellence

(Medieval studies, Climate Research, Integrated Petroleum Research)

Industrial Centers of PetroChemistry, Oil and Gas Tech

















#### Hordaland R & D Staff Man-labour year 1991 1993 1995 1997 1999 2001 2003 2005 Business and industry 671 792 875 786 590 860 1 033 1 076 Institutes 825 798 785 794 811 835 High school- and Universities 1 181 1 328 1 446 1 428 1 442 1 448 1 502

REBASING

rskningsråd National	-Biotechnology -Development/ Globalization -Energy / Patroleum -Environment -Medicine/ Health -Polar Research -Social Sciences -Large Scale programs	- Technology, Natural Science and Nathematics - Centres of Excellence - Centres for Excellence - Centres for Research Based Innovation (CRTs) - Humanoits - Public oriented programs - Medicine and Health
nnovation norway al and regional	*Competence, network  *Entrepreneur, strategy, education  *Internationalization  *Regional development  *Marine sectors /fisheries / aqua culture  *Agriculture, farming	-Tourism and travel -Petro chemistry and offshore sectors -Culture based economy -Women in focus
Regional	•Entrepreneurship within trade and business •New business development •Regional development	Strategic development  Conomic support within strategic areas  Centers of Excellence

### Description of the instrument

"Research based Competence Brokering" - a national initiative based on experience from the former "TEFT" program

TEFT Program	Competence Brokering	VRI
1994 - 2003	2005 – 2007	2007 - 2016
National program	National Program	Regional Program
National funded	National and regional	National and regional
TT between SME - R&D	funded	funded
inst.	Regional focus / Regional	Regional focus / Regional
Pro-active focus	Coalitions	Coalitions
Technology Focus	TT between SME – R&D	Competence transfer
	resources	between SME - R&D
	Pro-active focus	resources
	"Broad innovation	Pro-active focus
	perspective"	"Broad innovation
		perspective"
		REBRSI
	·	Research-based Competence Br


### Description of the instrument



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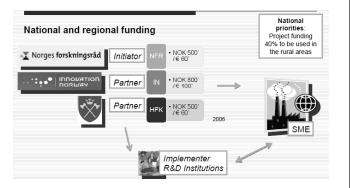
### Description of the instrument

#### Subsidiary goals:

- Increase the R&D activity of SME
- · Improve the reception capacities of SME
- Strengthen the economic competitiveness of SME
- Strengthen the knowledge of new technology adopted by the SME
- $\bullet$  Strengthen the links and communication between R&D inst. and SME
- Support technology transfer from universities and technical colleges
- Increase the knowledge of the TT-process and the methodology



### Description of the instrument





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### Description of the instrument

#### Project fundings:

Typical project budget 160' NOK (ca € 20')

External funding NOK 80' (50%) (ca € 10')

Private funding NOK 20' + 60' (50%) (ca € 10')

- Typical:
   Small scale projects:
   Limited funding
   Limited time
   Limited R&D
   Preliminary work, start-ups
   "Feasibility study"
   "Pre research / investigation"





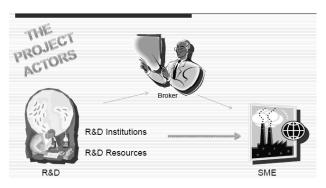
### Description of the instrument

#### Characterisation of the Competence Broker:

- Experienced Researchers act as competence brokers
- The competence broker must:
  - Have a broad R&D network (national and regional)
  - Experience in Projects planning and Project performing
  - Have sufficient soft-skills (communicate, counseling, guiding, be
  - · To be an initiator, a pusher, following-up, TT mediator, quality assurer, TT-process experience
  - To establish interdisciplinary cooperation



### Description of the instrument





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### Description of the instrument

Quantitative (2005 - 2007)

About 2 1/2 year

Number contracts signed

24

Project funding:

- Governmental funding NOK 2 Mill ( € 250')
- Funding from SME, in kind NOK 1,6 Mill (€ 200')
- Funding from SME, cash NOK 0,6 Mill (€ 75')





#### Description of the instrument

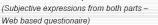
- Quantitative (2010)
- Total financing (Hordaland): €250′
  - NRC: €113'
  - Hordaland County Council: €75'
  - Companies and R&D inst: €62<sup>°</sup>
- This is to finance the infrastructure of the programme
- The company and network projects are financed 50% from Innovation Norway and 50% from the company involved



### Impact / result of the instrument

#### Qualitative (2005 - 2007)

· Value or estimated expression of success





- through the "Skattefunn" instrument
- trough own / private financing
- trough other governmental innovation programs (eg. Innvovation Norway instruments)



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#### Impact / result of the instrument

- Qualitative (2010)
- · Value or estimated expression of success
  - 11 company projects : NOK 1.1 M, €137
  - 5 networking projects: NOK 1.250M, €157′
  - The companies have to equal this amount
  - Total R&D initiated from the competence brokering: NOK 4.7 M, €587′
- · Projects continued with funding from other sources
  - through the "Skattefunn" instrument
  - trough own / private financing
  - trough other governmental innovation programs (eg. Innvovation Norway instruments)



#### Impact / result of the instrument

- Who participate in Hordaland projects?
- industry from different branches mostly: energy, maritime, marine and tourism
- Mostly small and medium sized manufactures with from 5 to 250 employees
- · geographically scattered
- both "high-tech" and "low-tech" manufacturers



# Impact / result of the instrument 4 cases






#### Success factors of the instrument

High focus on:

The Technology Transfer Process

Sucess factor:

> Sucess factor:

Technology Results at the SME base for further Product Development work Higher Technology knowledge at the SME

➤ Sucess factor: Higher Technology knowle adaptable to further R&D work

A proven and consistent method adaptable to further R&D work

>Sucess factor: Number of projects

at the different regional R&D institutions





#### Bottlenecks of the instrument

- TT process is strong related to the Competence brokers capacity and network
- Incapacity, interpersonal barriers or lack of competence at the SME or R&D
- · Low priority or interests in TT from the University-sector
- Limitation in outreach activities due to limited competence broker staff
- Limited funding allow "only" start-up projects, further R&D is dependent on other financing
- Unclear priorities (and sub goals) in the different national regions
- Focus on SME goals, but lower on Institute goals and system goals (regional)



## Needs for improvement of the instrument

#### Implementation

- Increase the competence of the competence broker (incl. network)
- Increase the possibilities of take-over project funding (extensions)

#### Further Improvements needed

- Incentives to motivate R&D-institutions / universities
- A more experimental approach to the competence brokerage instrument



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## Future development

"The efficient and successful Technology Transfer is an ART not a TECHNIQUE, and the skill of communication is an important talent."

We hope that the REBASING project will help develop the instrument further, specially by looking to improve and professionalize the role as competence brokers



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